

COURSE SYLLABUS

COURSE TITLE:	Strategic Brand Management COURSE CODE:		MKTG401
PREREQUISITES:	MKTG210 or MKTG350 SEMESTER:		SPRING 2017
INSTRUCTOR:	Lorna Valdes	CREDITS:	3
EMAIL:	lvaldes@groupe-igs.fr proflornavaldes@gmail.com	SCHEDULE:	Wednesdays 15h30-18h30

COURSE DESCRIPTION:

The course is structured on "thematic" sessions, in that each session is based around a particular group of subjects that follow a theme. Each of the individual subject areas are supported by case study exercises. **The course approach** will emphasize resolving issues by:

- A knowledge transfer segment covering a specific topic. The topic is then integrated with the case study coverage in the same period. Each segment concentrates on the key principles, techniques and vocabulary related to that topic. The range of topics is detailed in the course description.
- The learning by doing segment, case studies and other practical exercises that are designed to promote a general awareness of the subject and to develop the student's presentation skills.

COURSE OBJECTIVES:

To provide a practical structure for the brand building process. Students will be given an overview of the entire branding process from the basics to concrete examples of brand development. There are a number of case studies of well-known organisations (including not for profits) and companies and how they developed their brands. With real examples from Coca-Cola, Starbucks, Rolex, Federal Express, Xerox and The Body Shop (but to name a few), the power of brands and the way in which they are positioned in our world is brought to life.

EXPECTED LEARNING OUTCOMES:

Upon completion of this course students should have a good understanding of Brand Management fundamentals and the tools for building a brand.

MANDATORY TEXTBOOK:

Designing Brand Identity: An Essential Guide for the Whole Branding Team, 4th Edition by Alina Wheeler. ISBN-13: 978-1118099209



EVALUATIONS:

- 20% Term Project,
- 20% Case Studies & other assignments,
- 15% Participation (professional demeanor, courtesy towards other students, NO TEXTING)
- 20% Midterm Exam,
- 25% Final Exam

Note: all assignments must be submitted on hard/paper copies, nothing by email Presence in class is mandatory. More than 2 absences will lead to a failing grade.

COURSE SCHEDULE:

Dates	Reading/Homework	Session Content may be modified
Session 1	Brand Basics.	What is a Brand? Branding? Brand Equity?
1 Feb 2017	Introduction	
Session 2/3	Brand Basics.	What is Brand Strategy? Who are the Stakeholders?
8 Feb		
Session 3	Brand Basics	Creating Brand Identity. Brand Personality, The Brand Prism
15 Fed		
Session 4	Brand Basics	Brand Architecture, Brand Story, Country Branding
22 Feb		
Session 5/6	Brand Basics	Brand Experience, Positioning, Brand Loyalty, Brand Pyramid
1 Mar		
Session 6	Brand Basics	Mid-Term
8 Mar		
Session 7/8	Touchpoints.	Logos, Taglines, Packaging, Colors, Ads
15 Mar		Brand Dynamics,
		SPRING BREAK
Session 8	Brand Ideals	Authenticity, Coherence, Flexibility,
29 Mar		
Session 9	Brand Ideals	Sustainability, Social Media
5 Apr		
Session 10	Chapter	Course Revision
12 Apr		
Session 11	Final Exam	Final Presentations.
19 Apr		
Session 12	Review Final Exam	Final Presentations
26 Apr		