UNITED STATES INTERNATIONAL UNIVERSITY-AFRICA SEMESTER: COM 1500A: INTERCULTURAL COMMUNICATION TRIMESTER COURSE SYLLABUS CREDIT: 3 UNITS LECTURER: DAY/TIME: ROOM B CONTACT HOURS:

COURSE DESCRIPTION

Study of cultural issues in their relation to communication, language, society, family, work, education, problem solving, religion, and world views.

LINK TO UNIVERSITY MISSION OUTCOMES

The course content for COM1500 directly contributes to the attainment of the university mission outcomes of *higher order thinking*, *literacy*, *and global understanding and multicultural perspective outcomes*.

EXPECTED LEARNER OUTCOMES

COM1500 is aligned to the following General Education Learning Outcomes.

- a. Demonstrate the ability to reason critically and creatively in an interdisciplinary context.
- b. Demonstrate competence in oral and written communication.
- c. Demonstrate knowledge and appreciation of both diversity and commonality of cultures in a global perspective.

COURSE OBJECTIVES

- To understand the concepts of culture, communication and intercultural communication.
- To develop an awareness of one's own cultural assumptions and how they relate to communication.
- To apply creative thinking and problem-solving skills to reduce interpersonal, intergroup problems.
- To respect and feel empathy towards people from different cultural or ethnic backgrounds than one's own.
- To develop increased competence as an international and intercultural citizen.

COURSE REQUIREMENTS

- Satisfactory and timely completion of all assignments and other work. Marks will be deducted for late submission of work.
- Regular participation in class discussion.
- Group and inter-group interaction.
- Assignments.
- Mid-term examination
- Final examination.

COURSE CONTENT

Week 1

Core elements: intercultural communication interaction in a changing world. (Focuses on expected learner outcomes a & b)

- Definition of Intercultural Communication
- Importance of Intercultural Communication
- International contacts
- Domestic contacts.

Week 2

Core elements: Communication; sharing who we are and what we know. (Focuses on expected learner outcomes a & b)

- Defining communication
- Verbal communication
- The components of communication
- The characteristics of communication

Week 3

Core elements: Non-verbal communication. (focuses on expected learner outcomes a & b)

- Defining non-verbal communication
- The importance of non-verbal communication.
- Functions of non-verbal communication
- Non-verbal communication and culture
- A comparison of verbal and non-verbal communication

Week 4

Core elements: Culture our invisible teacher. (Focuses on expected learner outcomes a & b)

- Definition of culture
- Basic functions of culture
- Characteristics of culture

Week 5

Core elements: forms of intercultural communication. (focuses on expected learner outcomes a, b & c)

Cultural shock

Week 6

Core elements: cultural diversity in perception. (focuses on expected learner outcomes a, b & c)

- Understanding perception
- Culture and perception
- Beliefs
- Values

Week 7

Core elements: Dominant cultures. (Focuses on expected learner outcomes a, b & c)

- Characteristics of dominant cultures
- Dominant American cultural patterns
- Diverse cultural patterns

MID QUARTER EXAM

Week 8

Core element: the deep structure of culture; roots of reality. (Focuses on expected learner outcomes a, b & c)

- World view
- Religion
- A comparison of World views

Week 9

Core element: Family and History. (Focuses on expected learner outcomes a, b & c)

- Importance and functions
- Culture and families
- History

Week 10

Core elements: Language and culture. (Focuses on expected learner outcomes a, b & c)

- The importance of language
- The nature of language
- Language and culture
- Foreign languages and translation
- Language diversity among co-cultures

Week 11

Core elements: Cultural influences on context: the business setting; (focuses on expected learner outcomes a, b & c)

- Context and communication
- Culture and the business context
- The international business context
- The domestic business context

Week 12

Core element: Cultural influences on context: the educational setting. (focuses on expected learner outcomes a, b & c)

- Culture and education
- Multicultural education

Week 13

Core element: Accepting differences and appreciating similarities. (Focuses on expected learner outcomes a, b & c)

- Potential problems in intercultural communication
- Improving Intercultural Communication
- Revision

Week 14 FINAL EXAM (focuses on expected learner outcomes a, b & c)

TEACHING METHODOLOGY

Lectures Group discussions, workshops Research and presentation of case studies Use of audio-visual material

COURSE TEXT

Samovar L. A. & Porter R.E., *Communication Between Cultures*. (Belmont: Wadsworth Publishing Co., 1995)

RECOMMENDED READING

Axtell, Roger, E., *Gestures: The Do's and Taboos of Body Language Around the World*. (New York John Wiley, 1991)

Harris, Phillip Managing Cultural Differences (Houston: Gulf Publishing, Reprinted. 1991)

- Verbug Card, *Ourselves Among Others: Cross Cultural Readings for Writers* (St. Martins Boston: St. Martins, 1991)
- Luthers S. Luedtke, *Making America The Society and Culture of the United States* (London: University of NC Press, 1992).

Triandis Harry. C: Culture and Social Behaviour. McGraw Hill: New York, 1994.

Ngugi Wa Thiong'o: Moving the Centre: the Struggle for Cultural Freedoms. EAEP: Nairobi, 1993.

COURSE EVALUATION

Attendance and Participation	10%
Assignments	15%
Group Work	10%
Research Paper	20%
Mid Quarter	20 %
Final Examination	25 %

GRADING

90 - 100
87 - 89
84 - 86
80 - 83
77 - 79
74 - 76
70 - 73
67 - 69
64 - 66
62 - 63
60 - 61
0 - 59